

6,502
Total Service Encounters
Medical, Dental, Vision, Pharmacy

728
Patients

187
New Patients

\$277,987
CASH OPERATING EXPENSE

\$1.86 million
VALUE OF SERVICES

94
VOLUNTEERS

979
VOLUNTEER HOURS

228 PROVIDER HOURS

1,079
Medical Visits

52
Pairs of Eyeglasses

50
Eye Exam Vouchers

139
In-house Dental Visits

344
Point of Care Tests

106
Phlebotomy Draws

3
Diabetic Education Clinics

2
Footcare Clinics

7,336
Pharmacy Medication Fills



BUILDING A STRONGER FUTURE FOR COMMUNITY HEALTH

IN-KIND DONATIONS

\$50,000 TriState Health Medications

\$273,272 Americares Medications and Supplies

BASIC IMAGING St. Joseph Regional Medical Center

\$12,000 Pathologist's Regional Laboratory

\$87,729 Direct Relief Medications & Medical Supplies

\$538,941 Community Medications & Medical Supplies

DONATED & REDIRECTED SUPPLIES TO:

Asotin School District
Clarkston Senior Center
Deary Food Bank
Disability Action Center
Hands for Hope in Nampa, ID
LCSC Nursing Skills Lab

Lions Club
Pure-Tone
SafeNet Rx (\$320,887)
Skilled Nursing Facilities
WWAMI Medical School Skills Lab

2023 IMPACT STUDY: KEY FINDINGS

- Patients are experiencing the health benefits of integrated, holistic and supportive care.
- SRCC patients express a greater degree of self-efficacy and sense of commitment regarding their health.
- Patients of SRCC believe that the clinic provides holistic community-based care for underserved populations.
- SRCC patients become advocates for themselves and the community.
- The patients of SRCC feel acknowledged and affirmed through their interactions with SRCC providers and clinic staff.
- Patients identify that, when accessing specialty treatments, there are still significant barriers.

This year has brought significant challenges for nonprofit and healthcare organizations across the country. While we continue to deliver essential care to those who need it most, rapid changes at both the state and federal levels have made it difficult to keep pace. Although many policy shifts will not directly impact Snake River Community Clinic in 2025, we anticipate meaningful changes ahead—both in funding and in patient needs.

The number of **uninsured individuals in our region has already grown from 11% to more than 13%**, and forecasts predict even greater increases as fewer people qualify for Medicaid and more lose coverage through the health insurance exchange. Rising living costs are also pushing ALICE households (Asset Limited, Income Constrained, Employed) to forgo insurance due to higher premiums and changes within the Idaho exchange.

At SRCC, we are incredibly fortunate to have a dedicated team of volunteers supported by a small, but committed, staff who ensure continuity of care. Our dental program highlights both the challenges and the progress we've made. Maintaining a full schedule of volunteer dental providers has been difficult, even as the need for dental care has grown significantly across the region. Preventative dental care remains essential to whole-person health—not just hygiene.

To strengthen this program, we hired a Dental Coordinator in 2022, added a per diem hygienist in 2023, and this year, 2025, brought on a per diem dentist. These additions have created greater stability, improved patient scheduling, and expanded our impact. As a result, our operational costs have grown—an important consideration for our funders and donors. We hope the broader community understands the vital role

preventative care plays in building a healthy workforce and a resilient community.

Looking ahead, we are exploring the possibility of moving into a larger and more visible facility, with the acquisition supported by the region's public health district to further our co-operative alliance. Our vision for an expanded clinic includes a classroom for community health education, three medical exam rooms, two dental operatories, a dental lab, a nursing station, a donor/hygiene closet, and dedicated offices for social

services, providers, volunteers, and staff. This expansion would increase operational efficiency, extend our hours, and ensure more individuals can access care when they need it most. A more visible location would also strengthen community awareness and engagement.

Thank you for everything you have contributed to the clinic over the past 25 years. Together, we are creating a future where every individual in the Lewis-Clark nine-county region has access to quality, whole-person healthcare and support services. Your partnership continues to make this vision possible.

FREE QUALITY HEALTHCARE SERVICES

Bridging the gap in healthcare for the uninsured, low-income and underinsured residents in the Lewis-Clark Valley and surrounding region.

215 10th Street
Lewiston, Idaho

(208) 743-5899
www.srccfreeclinic.org

LETTER FROM THE DIRECTOR



HEIDI BURFORD-BELL
Executive Director

One of the most rewarding aspects of my role in the clinic is witnessing the transformation of our patients' health journeys. Each day, familiar faces come through our doors—some seeking routine care, while others require immediate assistance. It is incredibly fulfilling to see these individuals return to better health, a testament to the strength of our community and the effectiveness of the care we provide. Every patient brings a unique story and set of experiences, contributing to the vibrant tapestry of our diverse patient population. I am truly grateful to be part of such a rich and varied community.

Amid these rewarding interactions, I occasionally reflect on the challenges we face in sustaining the clinic. The healthcare landscape is rapidly evolving, marked by increased demands and significant changes in access and affordability. However, these challenges also present opportunities for growth and adaptation. As I walk through the clinic, I am reminded of the many moving parts that contribute to our success. Our collaborative efforts with major partners, dedicated volunteers, compassionate staff, and generous donors are the backbone of our operation. Their contributions are crucial; without them, the free clinic simply would not exist.

With optimism, I recognize that together, we can navigate these complexities and continue to provide essential services to our community. Our commitment to serving those in need fuels our resilience and drives us to innovate in the face of adversity. By embracing change and fostering collaboration, I am confident that we will find sustainable solutions to meet the needs of our patients while enhancing the quality of care we deliver. Together, we will continue to make a meaningful impact on the lives of those we serve.

Happy Holidays!



Now Serving Moscow!

FREE TUESDAY PALOUSE CLINICS FOR THE UNDERSERVED

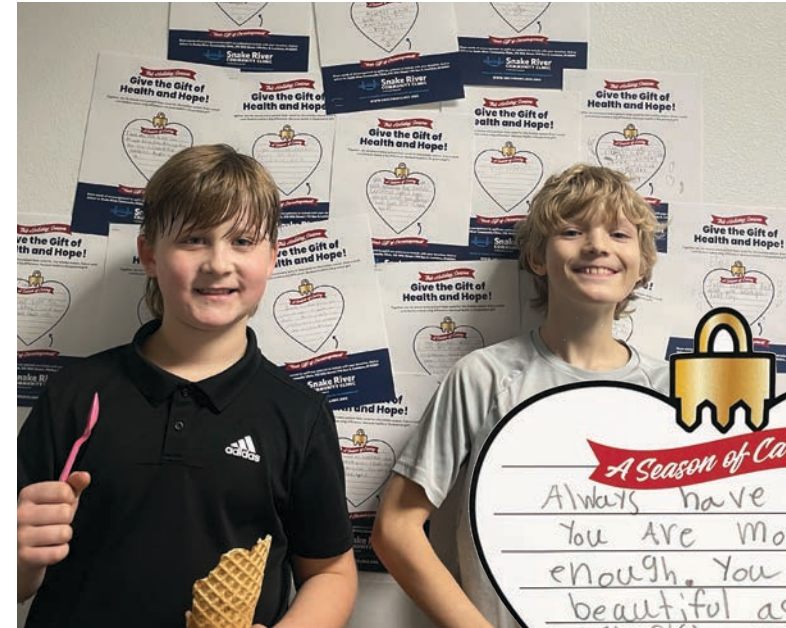
Snake River Community Clinic has opened a new medical clinic in Moscow, located at **333 Palouse River Drive** (inside Public Health – Idaho North Central District behind the building downstairs). The clinic site, donated by Public Health – Idaho North Central District, is open variable hours on Tuesdays and offers free medical care to the uninsured and underinsured.

“We’ve been proud to support Snake River Community Clinic since the very beginning,” said Kayla Sprenger, District Director at Public Health. “Having SRCC co-located in our Lewiston Public Health building has really benefitted the community by making care more accessible... When the clinic started looking for space to expand in Latah County, it just made sense to open our Moscow building to them to continue those efforts.”

We are deeply grateful for this enduring partnership and for Public Health’s commitment to improving access to care across our region. Together, we’re building healthier communities—one step, one space, one patient at a time.

This expansion is a direct response to the recent closure of a free clinic in the area, which left many residents in the Moscow-Pullman community without options.

Staffed by University of Idaho pre-health students and volunteer medical professionals, the Moscow location is a small but mighty extension of SRCC’s mission to deliver whole-person, compassionate care across the region. Patients may call to schedule an appointment: (208) 743-5899.



Students stand in front of their “Words of Encouragement” for SRCC patients.

Thankful for You

“If it wasn't for you guys, I don't even know if I'd still be here.”
-SRCC Patient

At Snake River Community Clinic, every act of generosity helps keep our doors open to the patients who need us most. Your support ensures that low-income and uninsured

individuals throughout the Lewis-Clark Valley and surrounding areas can receive medical, dental, and integrated behavioral health services—completely free of charge.

Because of you, and the dedication of our volunteer healthcare professionals, we are able to provide compassionate, comprehensive care to those who would otherwise go without. We are also deeply grateful for the incredible partners who help sustain our work:

- **Public Health – Idaho North Central District**, for providing our clinic sites.
- **Pathologist’s Regional Laboratories**, for free laboratory testing.
- **Delta Dental of Idaho Foundation**, for supporting our oral health program.
- **TriState Health**, for supporting the free medication program.
- And the extraordinary licensed professionals, students, and community stakeholders who volunteer their time and expertise.

But it is your contribution that makes all of this possible. Thank you for believing in our mission and helping us deliver hope and healing—one patient at a time. Learn more about our services, and how you can support our mission, online at www.srccfreeclinic.org.



Dorann and Heidi at the National Association of Free and Charitable Clinics (NAFC) Symposium in Denver, Colorado.

Meet Dorann

OUR SOCIAL WORK INTERN

This fall, Snake River Community Clinic welcomed Dorann, a social work intern from Lewis-Clark State College. “We have long needed to strengthen our social services program,” says Executive Director Heidi Burford-Bell. “The addition of Certified Community Health Workers in the spring—and now a Social Services Internship position—expands our capacity to better address the social determinants of health.”

Dorann brings a unique background to her role. After beginning her career in radiology, she shifted toward social work seeking a slower pace and deeper connection to the community. Her studies at LCSC, particularly in ethnography and cultural understanding, prepared her well for patient-centered work. She values listening, making patients feel heard, and building relationships—something she finds deeply rewarding.

With personal roots and family ties on the reservation in Montana, Dorann hopes to eventually return home to support social services in her own community. She emphasizes the importance of honoring each community’s needs and avoiding assumptions or imposed biases, even as her desire to help remains strong.

